

# MARIO OCHOA

SENIOR CARE SPECIALIST

RCFE # 7028009740



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16901 Napa St Unit 122, Northridge, CA 91343

With extensive experience in operations management and a specialized focus on memory care, I am confident in my ability to contribute to the continued success of your facility and deliver exceptional, compassionate leadership to residents with cognitive impairments.

In my current role, I have successfully led the day-to-day operations of senior living environments while ensuring strict adherence to California's Title 22 regulations and industry best practices. My expertise lies in balancing the delivery of high-quality care with operational efficiency. I have developed and implemented robust staffing models, cost-saving initiatives, and comprehensive regulatory compliance protocols to maintain optimal facility performance.

What truly sets me apart is my passion for memory care. I have led initiatives tailored to residents with Alzheimer's and other forms of dementia, developing specialized programs that address the unique needs of this population. By fostering a collaborative environment among care teams, I have elevated cognitive support services while ensuring a resident-centered approach to care. Additionally, my background in crisis management and performance improvement has consistently prioritized both resident safety and care quality.

I am excited about the opportunity to bring my skills and experience to contribute to your mission of providing compassionate and effective memory care services. I look forward to discussing how my expertise in operations management and memory care aligns with your organization's goals.

Thank you for your time and consideration. I look forward to the opportunity to speak further.

Best Regards,

*Mario Ochoa*  
Mario Ochoa



# MARIO OCHOA

R C F E ◦ S H R M ◦ C D P

## Contact

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16901 Napa St Unit 122  
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## Education

2013  
**Biology**  
Allan Hancock College

2017  
**Biology**  
California State University, Northridge

## Expertise

Memory Program Development  
Budgetary Management Excellence  
Regulatory Compliance Oversight  
Staffing Strategy Development  
Team Development Expertise  
Crisis Management Expertise

## Language

English  
Spanish  
Americal Sign Language

## CAREER EXPERIENCE

**Associate Administrator** Dec. 2022 to Aug. 2024

**WellQuest Living | Moorpark, CA**

Support the Senior Executive Director in the strategic management of the community. Drive compliance with state regulations and corporate policies, ensuring adherence to best practices. Enhance resident satisfaction by orchestrating personalized service plans, overseeing move-in and move-out logistics, and facilitating resident and family conferences regarding service level adjustments. Contribute to the development and oversight of the operating budget, providing strategic insights to optimize financial performance.

**Memory Care Operations Specialist** Jun. 2021 to Dec. 2022

**Varenita Senior Living | Westlake Village, CA**

Formulated and implemented comprehensive policies and procedures for the Memory Care department. Ensured the integrity of wellness systems to facilitate optimal resident support and accurate data management within Oracle and PointClickCare. Conducted inventory assessments and forecasted supply requirements to maintain optimal stock levels. Led new hire orientation programs for team members and developed company-wide training initiatives focused on best practices in Memory Care services.

**Memory Care Director** Mar. 2020 to Jun. 2021

**Oakmont Senior Living | Simi Valley, CA**

Partnered with the Director of Assisted Living to cultivate an engaging and enriching social environment within the secured Memory Care unit. Directed the programming, scheduling, budgeting, and execution of departmental initiatives. Ensured fiscal accountability by monitoring budget compliance and overseeing the timely completion of monthly financial analyses.

**Program Analyst** Feb. 2017 to Mar. 2020

**OneGeneration CBAS | Van Nuys, CA**

Directed therapeutic and recreational programs for clients, promoting active engagement and cognitive well-being. Conceptualized and executed customized activities designed to enhance clients' cognitive health. Strategically managed the departmental budget on a monthly basis to ensure optimal resource allocation and operational efficiency.

## REFERENCES

**Johnny Ortiz**  
WELLQUEST SENIOR LIVING  
EXECUTIVE DIRECTOR  
Phone: 954.643.0087  
Email: Jortiz@wqliving.com

**Jina Maleksarkesian**  
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**Carmy Jerome**  
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**Anna Swift**  
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